## **TGO Community Enquiry Database 2017**



Date	Time	Mode of contact	Complaint regarding	The complaint	Action Taken
4/03/2017	4.54pm	email	Noise	Accoustic treament carryout by mine was not working satisfactorily and the occupants were being impacted on by noise and dust.	Complainant was advised that all accoustic treatment works were carried out to the satisfaction of the owner a the time and that the mine was operating in accordance with apporval/licence conditions relation to noise and dust.
9,10 and 19/6/17	5-6pm	Telephone	Noise	Noise could be heard at dwelling on numerous occasions.	Complaint investigated by TGO's Noise consultant.  Complainant advised in writing that, given the results for real time monitor on site, it is not possible that the the site would be in exceedance of approved limits at their residence.
25/08/2017	12.38pm	email	Noise	Noise could be heard at dwelling on numerous occasions.	Complainant was advised that mining was audible on one occasion during attened monitoring. No further despostion to occur on the Northern end of WR3 during night shift.
26/07/2017	3.19pm	phone	Dust	Resident from Peak Hill complaining that dust from the mine was in air-conditioner and on car.	Complainant was advised that this was no possible given they live 15km from the mine, and the mine was operating in accordance with licence conditions.
7/10/2017	11.43am	phone	Community	Persons unknown riding motor bikes on TGO land.	Complaints investigated and persons contacted. There will be no further trespassing on TGO land.